

# Supporting registered manager network chairs

## Ideas for speakers

When we asked the managers who attend networks what they got from their meetings, 85% of respondents rated presentations by external speakers as useful. We also know that each quarter, over 50% of network meetings that take place include a contribution from a guest speaker.

As well as your own ideas on who you would like to come to speak to your network, we highlighted

some suggested external speakers in the list below that have attended network meetings previously. Please get in touch with the contact details for the speaker you would like to invite to speak at your network meeting. If you would like to request a member of staff to speak at your network meeting, please contact the contact details for the speaker you would like to invite to speak at your network meeting.

**The Care Quality Commission (CQC)** 01203 787888

Networks engaging with their local CQC **inspection team** have had the opportunity to discuss issues, hear from inspectors about what they are looking for and how they work, and get updates on the latest changes to standards. Additionally, you could consider inviting the **medicines optimisation team** to discuss medicine management.

CQC will usually require you to complete a form to request a member of staff to

## **Strategic leads**

Consider inviting [Enhanced Health in Care Homes](#) leads, digital first leads, medicines optimisation leads, so networks get direct information and can sometimes influence how these strategies are managed locally.

## **A member of your nearest NICE field team**

The National Institute for Health and Clinical Excellence (NICE) produces guidance and quality standards. A speaker from NICE can: provide an understanding of the role and function of NICE; describe NICE guidance; help to identify local challenges to use in practice and offer solutions based on the experience of others; demonstrate how using relevant NICE guidance and standards help providers prepare for CQC inspection and improve the quality of their services; demonstrate the tools available that support the use of NICE guidance and quality standards.

Contact your nearest NICE field team [here](#).

## **ACAS**

[ACAS](#) offers employees and employers free, impartial advice on workplace rights, rules, and best practice.

dependent. Digital technology has the power to transform services and provides the sector with huge opportunity. Consider inviting the following organisations to your networks:

- [Digital social care](#) provides advice and support to the sector on technology and data protection
- [Digital Barclays Eagles](#) helps people working in the sector learn important digital skills to work more efficiently
- [Sight and Sound](#) tech to support visual and sensory impairments

### **Playlist for Life**

[Playlist for Life](#) can tell you about how music can help people with dementia and how to create a playlist for them.

### **SeeAbility**

Several networks have invited [SeeAbility](#), which is a national charity, but has some specific funding for the North West and London. It offers training for people with a learning disability on good eye care, delivered with eye care ambassadors who are people with lived experience. SeeAbility also offers training for staff teams. For your regional contact at SeeAbility, please speak to your locality manager for further information or visit [here](#).

### **LGBTQ+**

Consider inviting local support groups for LGBTQ+ people. Skills for Care also supports [the Purple List](#), a 35-minute, one-man play, about raising awareness around the potential issues for those caring for someone with dementia, and the

