

The qualification can be used to develop the knowledge and skills of care managers in a range of services including, but not limited to, residential services for older people and people with disabilities, domiciliary care services, day services, respite services and community-based services.



This national vocational qualification is available from a range of accredited learning providers, including a number of Skills for Care's

It's recommended for those aiming to progress beyond deputy manager and team leader positions to other care management roles, including registered manager.

The timeframe can vary, but usually this qualification takes between 12 to 18 months to complete. For those who have already completed the Level 4 Certificate in the Principles of Leadership and Management for Adult Care, a shorter timeframe of around six months may be possible.

The Level 5 Diploma required a lot of hard work but really helped me to look at myself and how I managed people. It made me look and reflect on how I dealt with situations and how it could be improved, including how I communicate with people in the office and the care staff. The qualification also enabled me to think more about the bigger picture and how the company can be better. It was beneficial to undertake much of this qualification in the lead up to becoming the registered manager as it prepared me to manage the service



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