

Meet Gemma

Learning and Development Manager,
Hilton Nursing Partners



What is a learning and development manager in social care?

A learning and development manager in social care is responsible for designing and delivering training and development programs for staff. They work to ensure that staff have the skills and knowledge needed to provide high-quality care and support to service users. This role involves identifying training needs, creating learning materials, and evaluating the effectiveness of training. They also often provide coaching and support to staff, helping them to develop their professional skills and confidence. In social care, this role is crucial for ensuring that staff are equipped to meet the needs of vulnerable individuals and maintain high standards of care.

How did she get here?

Geography. I studied at the University of Manchester and worked for the NHS.

I then worked for a charity and then for a company.

Her name is Sarah. She is a social care professional. She has a degree in Social Work from the University of Manchester and has worked for the NHS, a charity, and a company.

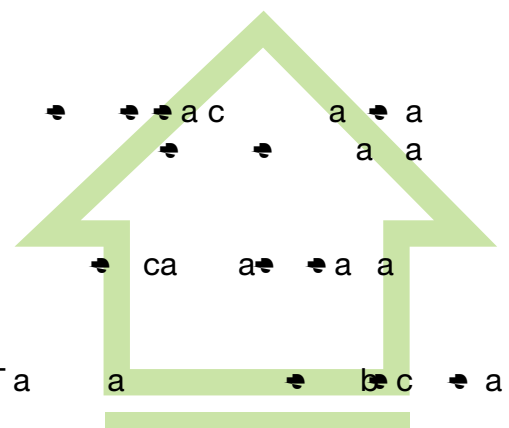
When she was a child, she lived in a small village. She went to a primary school and then to a secondary school. She then went to university and studied for a degree in Social Work.

Where can it take her?

Her career can take her to a variety of places. She could work for the NHS, a charity, or a company. She could also work in a care home or as a social worker in the community.

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What would she say to others interested in a career in care?

She would say that working in care is a rewarding and challenging job. It allows you to make a difference in people's lives and provides a sense of purpose.

She would also say that there are many opportunities in care, from working in care homes to being a social worker in the community. She would encourage others to explore the different options and find a role that suits them.

We know that ultimately the support we give to the staff will impact on the experiences of the patients.